

Arzo Amusement Park

GENERAL RULES

Welcome to the Arzo Amusement Park. To ensure a safe and enjoyable experience for all our Park Guests, please respect the following rules:

- a. All persons, bags, parcels, clothing and other items may be subject to screening/security checks within our park and at entrance to the Arzo Amusement Park.
- b. We reserve the right not to allow any bag, parcel or other item to be brought into the Park, and to deal with any unattended object in such way as we consider appropriate.
- c. Please show common courtesy to fellow Park Guests and our Cast Members by not using profanity or engaging in unsafe, illegal, disruptive or offensive behavior. For your safety and the safety of others, please refrain from running.
- d. Proper attire, including shoes and shirts, must be worn at all times. Costumes may not be worn by Guests ages 14 or older. Clothing that drags the ground is prohibited. Clothing with multiple layers is subject to search. We reserve the right to deny admission to or remove any person wearing attire that we consider inappropriate or attire that could detract from the experience of other Guests. Visible tattoos that could be considered inappropriate, such as those containing objectionable language or designs, are not permitted. There are specific costume guidelines for special events.
- e. For the comfort of all Guests, smoking of tobacco, e-cigarettes or other products that produce a vapor or smoke are allowed only in designated smoking areas.
- f. Please supervise your children at all times. Guests under age 14 must be accompanied by a Guest age 14 or older to enter the Park. To board an attraction, children under age 7 must be accompanied by a person age 14 years or older.
- g. Access to attractions depends upon the safety rules for each attraction.
- h. Masks may not be worn by any Guests ages 14 or older (unless required for medical purposes). When worn by younger Guests, masks must provide unobstructed peripheral vision at all times with openings that allow the eyes to be fully seen. Tickets and other entitlements are non-transferable, non-exchangeable, non-refundable, revocable and void if altered

PROHIBITED ITEMS

The following items may not be brought into Arzo Amusement Park:

- a. Recreational devices such as drones, remote control toys, skateboards, scooters, inline skates, shoes with built-in wheels.
- b. Alcoholic beverages, marijuana or any illegal substance.
- c. Strollers larger than 36" x 52" (92cm x 132cm).
- d. Suitcases, coolers or backpacks, with or without wheels, larger than 24" long x 15" wide x 18" high (61cm x 38cm x 46cm).
- e. Any trailer-like object that is pushed or towed by an Electronic Conveyance Vehicle, wheelchair or stroller, or pulled by a person, including wagons.
- f. Wheeled mobility devices with less than 3 wheels or devices that cannot maintain stability and balance when stopped, unpowered or unoccupied. Training wheels or similar modifications are not permitted. Devices must be manually or electrically powered and operated at a walking pace. Devices should be single rider and not exceed 36" (92cm) in width and 52" (132cm) in length.
- g. Weapons of any kind, or objects that appear to be weapons (also including toy blasters, squirt guns, etc.).
- h. Folding chairs.
- i. Selfie sticks (hand-held extension poles for cameras and mobile devices).
- j. Large tripods.
- k. Glass containers (excluding small containers such as baby food jars).
- l. Pets or other animals, except approved service animals e.g., dogs and miniature horses. Service animals should remain on a leash or in a harness and under the control of the owner at all times. Due to the nature of some attractions, service animals may not be permitted to ride certain attractions.
- m. Other items that we determine may be harmful or disruptive.

PROHIBITED ACTIVITIES

The following activities are not allowed:

- a. The sale of goods or services or the display of goods or services for sale.
- b. The distribution of printed or recorded materials of any kind.
- c. Engaging with other Guests or impeding the operation while posing as or portraying any character in costume.
- d. Unauthorized events, demonstrations or speeches.
- e. the usage of any flag, banner or sign for commercial purposes, or to incite a crowd.
- f. Photography, videotaping, or recording of any kind for commercial purposes.
- g. Engaging in any unsafe act or other act that may impede the operation of the Park or any associated facility.

COMPANY RIGHTS

- a. We may photograph, film, videotape, record or otherwise reproduce the image and/or voice of any person who enters Arzo Park and use the same for any purpose without payment to any person.
- b. We reserve the right to deny admission, or to require a person already admitted to leave a Park, without refund, liability or compensation if we consider that the circumstances so require.
- c. We may from time to time, without prior notice and without refund, liability or compensation, change the operating hours of Arzo Park or attraction, close the Park or any part of it temporarily, restrict the number of persons having access to the Park, and/or suspend or cancel any attraction or entertainment program if we consider that the circumstances so require.
- d. Arzo Park Rules and Regulations are subject to change without notice.
- e. If you have any questions, please visit our website or contact by phone
Arzo Amusement Park www.arzopark.com